

HR Service Plan 2012/13

Action Plan					Connections	
Action Code	ACTION	Description (Target, Outcome, Critical Success Factors and Environmental Impacts)	Due Date	Lead Officer	If the action impacts on another service in terms of support/input, please specify below:	Resources
Strapline: Opportunities for everyone to contribute to and access the council's services Corporate Priority: People						
12- HR01	To support the delivery of a three year People Strategy 2009-2012/13	Target: 'Making East Herts Council a great place to work' through the delivery of the actions identified in the Council's People Strategy and through actions identified in the service plan 2011/12. Outcomes: Measures identified are HR management target agreed by HR Committee, as detailed in the service plan, Staff Survey and achievement of the corporate objectives. Critical Success Factors: Council to contribute to the successful delivery of the People Strategy. Environmental Impact: N/A	2012/13	Head of People, ICT and Property Services	This action impacts on the whole Council and service areas	Within existing resources
12- HR02	To support the shared services programme for HR and payroll Services.	Target: Project Plan timescales met for 2012/13. Outcome: Improved resilience and economy, efficiency and effectiveness of services. Critical Success Factors: Support from other services and partner(s) Environmental Impacts: None	Detailed Business Case May 2012. Implementation date TBC.	Head of People, ICT and Property Services	Action will impact on all support services provided by HR and payroll to other service areas and Partner(s)	Resources needed to support the programme board